Ferenc Rákóczi II Transcarpathian Hungarian College of Higher Education

Level of the course unit	Form of study	Full time	Academic year / semester	Spring	
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Syllabus

Course Title	Intercultural Communication	
Department	Philology	
Programme of Studies	03 "Humanities" 035 "Philology" (English Language and Literature)	
Course Type	elective course	
Student workload	Course Type: optional course Number of ECTS credits: 4	
	Lectures: 10 (Learning centered and interactive)	
	Seminars: 20	
	Independent study: 90	
Course coordinator	Bárány Béla., PhD, Associate professor	
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Course Lecturer	Bárány Béla., PhD, Associate professor	
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Course Prerequisites		
Course description	The world today is characterized by an ever-growing number of contacts resulting in communication between people with different linguistic and cultural backgrounds. This communication takes place because of contacts within the areas of business, military cooperation, science, education, mass media, entertainment, tourism and immigration. In all these contacts, there is communication which needs to be as constructive as possible, without misunderstandings and breakdowns. Intercultural communication seeks to understand how people from different countries and cultures behave, communicate and perceive	
Course Objectives	The aim of the course is to give a basic insight into linguistic and cultural similarities and differences between nations, and thus develop students' cultural knowledge and improve their cultural awareness. The course will try to give a basic guideline on how to address situations in order to avoid possible misunderstanding and clashes between different cultural groups caused by misperceptions and/or cultural limitations. A stress is put on cultural consideration and respect. Since the students are English majors, special attention will be paid to the English-speaking countries. Main tasks: to master the complex of knowledge of intercultural communication; to form a "multicultural" personality in a multicultural environment; to teach students the correct communication in intercultural contacts,	

independently analyse and avoid interpersonal conflicts in the process of communication with representatives of other cultures; to provide students with an integrated system of knowledge about the main concepts of the subject and the main approaches to intercultural communication; to analyse the changes that have taken place in the character of the development of intercultural communication for the period of its existence as an academic discipline; to get acquainted with methodological techniques of communicative behaviour in various spheres of human life; to form a multicultural personality that is able to share the cultural views, values and norms of other national and ethnic communities; to choose appropriate behavioural scenarios in adopting sociocultural context of communicants. As a result of studying the discipline the students will Learning outcomes

know:

- the subject, the basic categories and the notions of the discipline;
- the theoretical foundations, importance and role of intercultural communication in cultural contacts;
- the multicultural character of the modern world;
- the differences of intercultural communication from other forms of communication;
- modern approaches to the interpretation of culture in intercultural communication;
- the modern changes of culture in the era of globalization;
- the significance of cultural change for the interaction of cultures, the process of cultivating a tolerant personality;
- new types, forms and models of communication;
- features of verbal communication of representatives of different cultures;

be able to:

- logically and consistently express reasoning in speech or writing about the main aspects of intercultural communication in the context of globalization;
- demonstrate knowledge of intercultural communication;
- apply different types and models of communicative behaviour in different situations;
- use appropriate communicative strategies;
- tolerate the representatives of other cultures despite their national values, norms, rules and beliefs;
- identify, handle discussion problems with the application of knowledge in the field of intercultural communication.
- identify the specifics of "alien" culture;
- understand the process of acculturation and the causes of the emergence of "cultural shock";
- grasp the peculiarities of interpersonal communication in the cultures of the West and the East;
- read "body language";
- understand cross-cultural relations.

Main topics

Culture. Communication. Intercultural Communication. Cultural diversity. Identity. Image. Face. Generalization. Stereotypes. Prejudice. Basic assumptions. Values and norms. Scale of values. Cultural standards. Taboos. Cultural, socio-cultural and psycho-

	cultural determination. Roles. Behaviour. Culture and language. Verbal and non-verbal communication. Intercultural contact. Misunderstandings. Cultural shock. Cultural clashes. Geert Hofstede's Cultural Dimensions. Inter and multiculturalism. Intercultural awareness. Intercultural competence. Globalization. The role of English. Intercultural communication in language teaching
	and translation. The cultural description of (history, geography, values and norms, customs, stereotypes, holidays etc.): the Hungarians and Ukrainians, the Brits, the Americans, the Canadians, the Australians and New Zealanders. European Values Study. World Values Survey
Grading Policy, Methods of Assessment	individual, pair and groupwork individual, group and self-assessment module and final test
	The final grade will be calculated as follows: Points for the pass-fail exam + Points collected during the semester. Minimum points to pass the course: 60 of 100 possible.
Course Policy	To pass the course the students are requested: – to read the teaching material, to do the tasks and <u>actively participate</u> in the classes;
	- to give seminar presentations on topics that are related to the syllabus (Presentations can be done individually (20-25 mins) or in pairs (40-50 mins);
	 to take the module tests and get at least 60%; to take an end-of-term test and get at least 60%.
Basic literature of the discipline	Corbett, J. (2003). An Intercultural Approach To English Language
and other information resources	Teaching. Clevedon: Multilingual Matters Limited.
	Cowen, T. (2002). <i>Creative Destruction. How Globalization is Changing the World's Cultures</i> . Princeton: Princeton University Press.
	Ember, M. & Ember, C. R. (2001). Countries and their Cultures. Vol. 1-4. New York: Macmillan Reference USA.
	Ghoshylyk, V. & Ghoshylyk, N. (eds.) (2010). A Glossary of Intercultural Communication. Ivano-Frankivsk.
	Harris, P. R., and Moran, R. T. & Moran, S. V. (2004). <i>Managing Cultural Differences. Global Leadership Strategies for the twenty-</i>
	first century [6th ed.]. Burlington: Elsevier Butterworth- Heinemann.
	Hidasi, J. (2004). <i>Interkulturális kommunikáció</i> . Budapest: Scolar. Holliday, A., Hyde, M. & Kullman, J. (2004). <i>Intercultural</i>
	Communication: An Advanced Resource Book. London - New York: Routledge.
	Katan, D. (1997). Translating Cultures. An Introduction for Translators, Interpreters and Mediators. Manchester: St. Jerome Publishing.
	Peterson, B. (2004). Cultural Intelligence: A Guide to Work and Life with People from Other Cultures. Yarmouth: Intercultural Press.
	Polupan V.L., Polupan A.P, Makhova V.V. A cultural reader. English – speaking countries. Akademia 2000
	Reisinger, Y. (2009). <i>International Tourism: Cultures and Behavior</i> . Oxfor: Butterworth-Heinemann.
	Scollon, R. & Scollon, S. W. (2001). <i>Intercultural Communication: A Discourse Approach</i> [2nd ed.]. [Vol. 21 of Language in Society].

Malden, MA: Blackwell Publishers.

Sercu, L. et al. (eds.) (2005). Foreign Language Teachers and Intercultural Competence. An International Investigation. Clevedon - Buffalo - Toronto: Multilingual Matters Limited.

Spencer-Oatey, H. & Franklin, P. (2009). *Intercultural Interaction:* A Multidisciplinary Approach to Intercultural Communication (Research and Practice in Applied Linguistics). Basingstoke: Palgrave Macmillan.

Ting-Toomey, S. (1999). *Communicating Across Cultures*. New York - London: The Guilford Press.

UNESCO guidelines on intercultural education (2006)

http://unesdoc.unesco.org/images/0014/001478/147878e.pdf

Centre for Intercultural Learning – Country Insights

http://www.intercultures.ca/cil-cai/countryinsights-apercuspayseng.asp

Chapter Five: Nonverbal Communication Web Project

http://soc302.tripod.com/

Cultural Profiles Project

http://www.cp-pc.ca/

European Values Study

http://www.europeanvaluesstudy.eu/

International Business Etiquette and Manners

http://www.cyborlink.com/

John W. Adams: U.S. Expatriate Handbook – Guide to Living & Working Abroad

http://www.us-expatriate-handbook.com/contents.htm

Journal of Intercultural Communication

http://www.immi.se/intercultural/

Kwintessential – Free Tools & Resources – Culture Vulture

http://www.kwintessential.co.uk/culture-vulture.php

The CIA World Fact Book

https://www.cia.gov/library/publications/the-world-factbook/

Videojug – Business Etiquette – Multicultural Manners

http://www.videojug.com/tag/business-etiquette

http://www.videojug.com/tag/multicultural-manners

World Values Survey

http://www.worldvaluessurvev.org/